

## 2008 Price List

Effective 1/15/2008

**Supersedes all other price lists.**

Prices are subject to change without notice.

750 Parkway  
Broomall, PA 19008  
Tel 610-353-9595  
Order 800-874-3353  
Fax 610-353-9716  
[www.siedleusa.com](http://www.siedleusa.com)

## Warranty

SSS Siedle warrants its products to be free from defects in material and workmanship under normal use and service for a period of 24 months from the date invoiced by SSS Siedle. SSS Siedle will repair or replace the products, free of charge, if they are examined and found to be defective by SSS Siedle (shipment charges will be incurred by the customer). SSS Siedle reserves unto itself the sole and exclusive right to make the final determination as to whether (a) there is a defect in the material and/or workmanship in the product: (b) the product is under warranty: and (c) the product should be repaired or replaced. In no event shall SSS Siedle have any responsibility or bear any liability for the cost of labor for the removal of a defective product or in the installation of a repaired or replaced product.

THE WARRANTIES SET FORTH ABOVE ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHICH HEREBY DISCLAIMED AND EXCLUDED BY SSS SIEDLE, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE AND ALL OBLIGATION OR LIABILITIES ON THE PART OF SIEDLE FOR DAMAGES ARISING OUT OF OR CONNECTION WITH THE USE, REPAIR OR PERFORMANCE OF ANY PRODUCT.

SSS Siedle shall have no obligation under any warranty set forth above in the event that:

- (a) The repair or replacement of any product is required through misuse, neglect accidental or normal wear and tear or necessitated in whole or in part by catastrophe or the fault or negligence of a customer or ANY third party;
- (b) The product is repaired, altered or modified other than the facilities of SSS Siedle;
- (c) The product is repaired, altered or modified in any manner without the prior consent of SSS Siedle;
- (d) The product is not installed, maintained or used in accordance with instructions furnished to the customer by SSS Siedle, or:
- (e) The product is not installed, or maintained by a SSS Siedle certified dealer.

## Freight Policy

All shipments are F.O.B Siedle in Broomall, PA. All shipments will be insured through the carrier, with insurance fees, freight costs and handling charges posted directly to the invoice. Unless otherwise notified by email or fax, SSS Siedle shall choose the method of delivery. Additional fees may be incurred due to payment terms.

## Payment Terms

Customers may pay by **Credit Card, COD or Net 30 terms** once credit has been established. Net 30 Past Due Accounts are subject to finance charges of 1.5% per month, 18% per annum. All collection and legal expenses are to be paid by the purchaser when past due invoices are submitted for collection through agency, attorney, or court.

## Orders

SSS Siedle will accept only faxed or emailed Purchase Orders. SSS Siedle reserves the right to refuse orders less than \$50.00 or to add a special handling charge of \$25.00 to such orders. A non-refundable deposit of 50% of MSRP is required for custom/special orders.

## Onsite Technical Support

On-site SSS Siedle technical support charges are \$ 1,000/day plus travel expenses. Contact Siedle directly at 800-874-3353 for details and availability.

### Engineering Fees

SSS Siedle reserves the right to initiate engineering fees at a negotiated cost after the 3<sup>rd</sup> revision on any drawing due to project changes initiated by customer and/or client.

### Returns

All returns to Siedle must be pre-approved and have an RMA on file at Siedle. Prefabricated panels and custom ordered parts are non-returnable. Any discrepancies with material received by customers must be reported to Siedle within (3) working days. All authorized returns must be made within 30 days of the RMA being issued.

**Return for Credit** – may be requested only within 60 days of invoice from Siedle and solely at the discretion of Siedle. Return must be pre-approved and an RMA issued. A 50% restocking charge will be applied. Part must be in good working condition and in original box.

**Defective** – Any non-working part may be returned for inspection with pre-approval and an RMA.

- a) If found to be in working order the part will be returned to the customer with a \$50 bench charge invoiced. If an Advanced Replacement has been sent it is non-returnable and the invoice is to be paid in full.
- b) If found to be defective a credit will be issued against the original or the advanced replacement invoice if a replacement order was shipped.

**Received wrong part** – Original PO or invoice must be supplied by customer to verify shipment. Upon verification an RMA will be issued for return and the correct part sent out. Once returned and the part is inspected and found to be in good working order a credit will be issued against the original invoice.